Privacy Policy

Last Updated: November 13, 2025 Download PDF

This Privacy Policy describes how SCOPE64 ("we", "us", or "our") collects, uses, and protects your personal information when you use our software and services.

Privacy Policy Summary

- We do NOT sell your data
- Your images are processed LOCALLY on your device
- ✓ Only essential cookies used (PHPSESSID)
- Z Data stored securely in EU (France)
- Vou can request deletion at any time
- GDPR & CCPA compliant

1.1 Information You Provide

When you purchase, register, or use SCOPE64, we may collect:

- Account Information: Name, email address, billing address
- Payment Information: Credit card details (processed securely by our payment processor)
- Communication Data: Information you provide when contacting our support team

1.2 Information Automatically Collected

When you use SCOPE64, we automatically collect:

- License Information: License key, activation date, license status
- Hardware Information: Hardware identifiers (CPU ID, motherboard serial) for license binding
- Usage Data: Software version, feature usage, crash reports (anonymous)
- Device Information: Operating system version, hardware specifications
- IP Address: For license validation and security purposes

1.3 Images and Files

2. How We Use Your Information

We use the collected information for the following purposes:

License Management	Validate and manage your software license, prevent unauthorized use			
Customer Support	Respond to your questions, troubleshoot issues, provide technical assistance			
Product Improvement	Analyze usage patterns to improve features and performance			
Security	Detect and prevent fraud, piracy, and unauthorized access			
Communication	Send you updates, security alerts, and promotional materials (with your consent)			
Legal Compliance	Comply with applicable laws and regulations			

3. Legal Basis for Processing (GDPR)

- Contract Performance: Processing necessary to provide the Software and services
- Legitimate Interests: Preventing fraud, improving our products, ensuring security
- Legal Obligations: Complying with tax and accounting requirements
- Consent: For marketing communications (you can withdraw consent at any time)

4. How We Share Your Information

4.1 We Do Not Sell Your Data

We do not sell, rent, or trade your personal information to third parties.

4.2 Service Providers

We may share information with trusted third-party service providers who assist us in:

- Payment processing (e.g., Stripe, PayPal)
- Email services
- Analytics and crash reporting

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behalf.

4.3 Legal Requirements

We may disclose your information if required by law, court order, or government request, or to protect our rights and safety.

5. Data Retention

We retain your personal information for as long as necessary to:

- Provide the Software and services
- Maintain your license and account
- Comply with legal obligations (e.g., tax records)
- Resolve disputes and enforce our agreements

After your license expires or is terminated, we may retain certain data for legal and backup purposes for up to 7 years.

We implement industry-standard security measures to protect your information:

- Encryption: All data transmitted between the Software and our servers uses RSA 4096-bit encryption
- Secure Storage: Personal data is stored on secure servers with restricted access
- Access Controls: Only authorized personnel have access to personal information
- Regular Audits: We regularly review our security practices

However, no method of transmission over the Internet is 100% secure. We cannot guarantee absolute security.

7. Your Privacy Rights

7.1 General Rights

You have the right to:

- Access: Request a copy of your personal data
- Correction: Update or correct inaccurate information
- **Deletion:** Request deletion of your personal data (subject to legal obligations)
- **Restriction:** Request restriction of processing in certain circumstances

7.2 GDPR Rights (EEA Residents)

If you are in the EEA, you have additional rights under GDPR, including the right to lodge a complaint with your local data protection authority.

7.3 CCPA Rights (California Residents)

California residents have the right to:

- Know what personal information is collected
- Know if personal information is sold or disclosed
- Opt-out of the sale of personal information (we do not sell data)
- Request deletion of personal information
- Non-discrimination for exercising privacy rights

7.4 How to Exercise Your Rights

To exercise any of these rights, contact us at privacy@scope64.io. We will respond within 30 days.

8.1 Website Cookies

Our website uses only essential cookies:

Cookie Name	Purpose Duration		Type	
PHPSESSID	Session management and security	Session (deleted on browser close)	Essential	
cookieConsent	Remember your cookie preferences	Persistent (localStorage)	Essential	

We do NOT use:

- X Advertising cookies
- X Social media tracking cookies
- X Third-party analytics cookies

You can control cookies through your browser settings.

8.2 Software Analytics

9. Third-Party Links

Our website and Software may contain links to third-party websites. We are not responsible for the privacy practices of these external sites. We encourage you to review their privacy policies.

10. Children's Privacy

SCOPE64 is not intended for users under the age of 16. We do not knowingly collect personal information from children. If we become aware that we have collected data from a child, we will delete it immediately.

11. International Data Transfers

Your information may be transferred to and processed in countries other than your own. We ensure appropriate safeguards are in place, such as Standard Contractual Clauses approved by the European Commission.

Your data is primarily stored on servers located in **France (OVH)**, which provides adequate protection under GDPR. For users outside the EU, we ensure appropriate safeguards through Standard Contractual Clauses.

We may update this Privacy Policy from time to time. We will notify you of significant changes by:

- Posting the updated policy on our website
- Updating the "Last Updated" date
- Sending an email notification (for material changes)

Continued use of SCOPE64 after changes constitutes acceptance of the updated policy.

13. Specific Jurisdictions

13.1 European Economic Area (EEA)

Data Controller: SCOPE64

Company: Scope64 / OLAF Engineering

Address: 56100 LORIENT

Email: privacy@scope64.io

Data Protection Officer: dpo@scope64.io

Data Processing Location: France (OVH Hosting)

EU residents can lodge a complaint with their local supervisory authority. Find your data protection authority.

14. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us:

Email: privacy@scope64.io

Website: https://scope64.io

Data Protection Officer: dpo@scope64.io

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